



New Same Day Taxi Agreement

Accessible Transit Advisory Committee
October 24, 2023





SAME DAY TAXI SERVICE OVERVIEW

Did you know that OCTA offers a premium Same Day Taxi service to OC ACCESS eligible riders?

- Available throughout Orange County (with connections at Veterans Administration Hospital, Long Beach and California State University, Long Beach), inclusive of areas where no fixed route service exists
- Offered from 6am to 8pm
- Can be used for any trip type
- Riders pay \$3.60 for the first 5 miles, and any additional costs above 5 miles are paid by the rider



CHANGES TO SAME DAY TAXI

Effective December 1, 2023, Cabco Yellow Inc. will assume responsibility for the management and operation of Same Day Taxi service. Service enhancements include:

- On demand booking
- Emergency backup service for OC ACCESS from 8pm to 6am
- Development of additional key performance indicators to monitor service quality