

OC ACCESS Eligibility and Mobility Management Programs



**Accessible Transit Advisory Committee Meeting
April 25, 2023**

ELIGIBILITY QUARTERLY UPDATES – JANUARY TO MARCH 2023

- Completed Certifications: 1,276
 - 425 average monthly certifications
- Eligibility Denials: 8
- New Riders Added to Auto-Renewal: 374
 - Condition not expected to improve over time
- New Certification: 777 (61%)
- Recertifications: 499 (39%)



TRAINING AT ELIGIBILITY CENTER

- Vision Impairment Training
 - Attendees: 10 (Contractor and OCTA)
 - Training Conducted by Braille Institute: O&M Specialist
 - Main Topics Included:
 - How to Assess Individuals With a Vision Impairment
 - Glaucoma, Cataract, Macular Degeneration
 - Orientation & Mobility Skills
 - Service Animals
 - Human Guide – Hands-on Techniques
- Goals: Enhanced In-Person Assessments/Practical Skills





TRANSIT TRAINING QUARTERLY UPDATES – JANUARY TO MARCH 2023

- Group Workshops Completed: 13 with 230 attendees
 - English Workshops: 11
 - Diverse Language: 2 (Korean)
 - Year to Date: 22 workshops
 - Contract Year Goal: 36 workshops
- Individual Training Completed: 37
 - English: 27 individuals
 - Diverse Language: 10 (Spanish)
 - Year to Date: 83 individuals
 - Contract Year Goal: 124 individuals