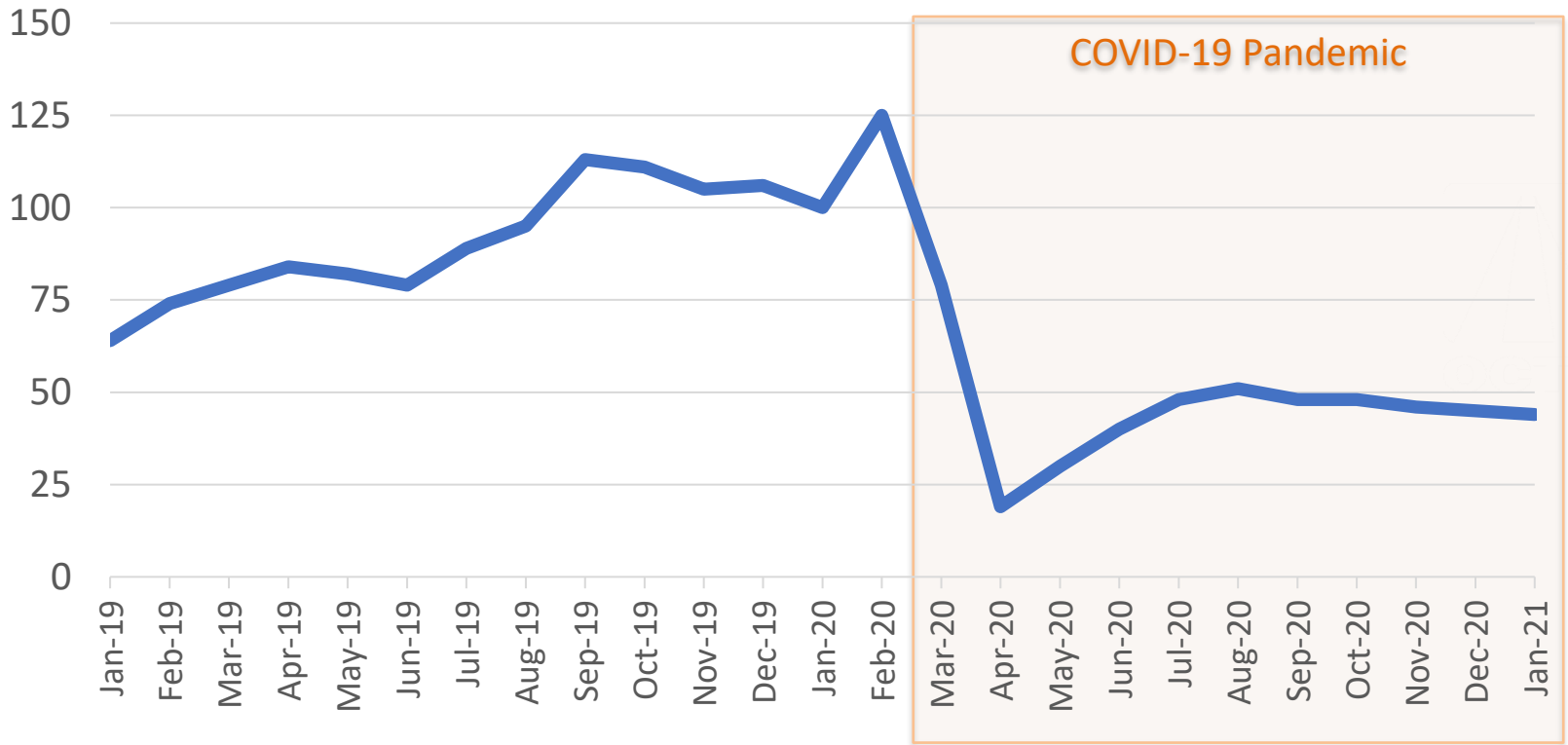




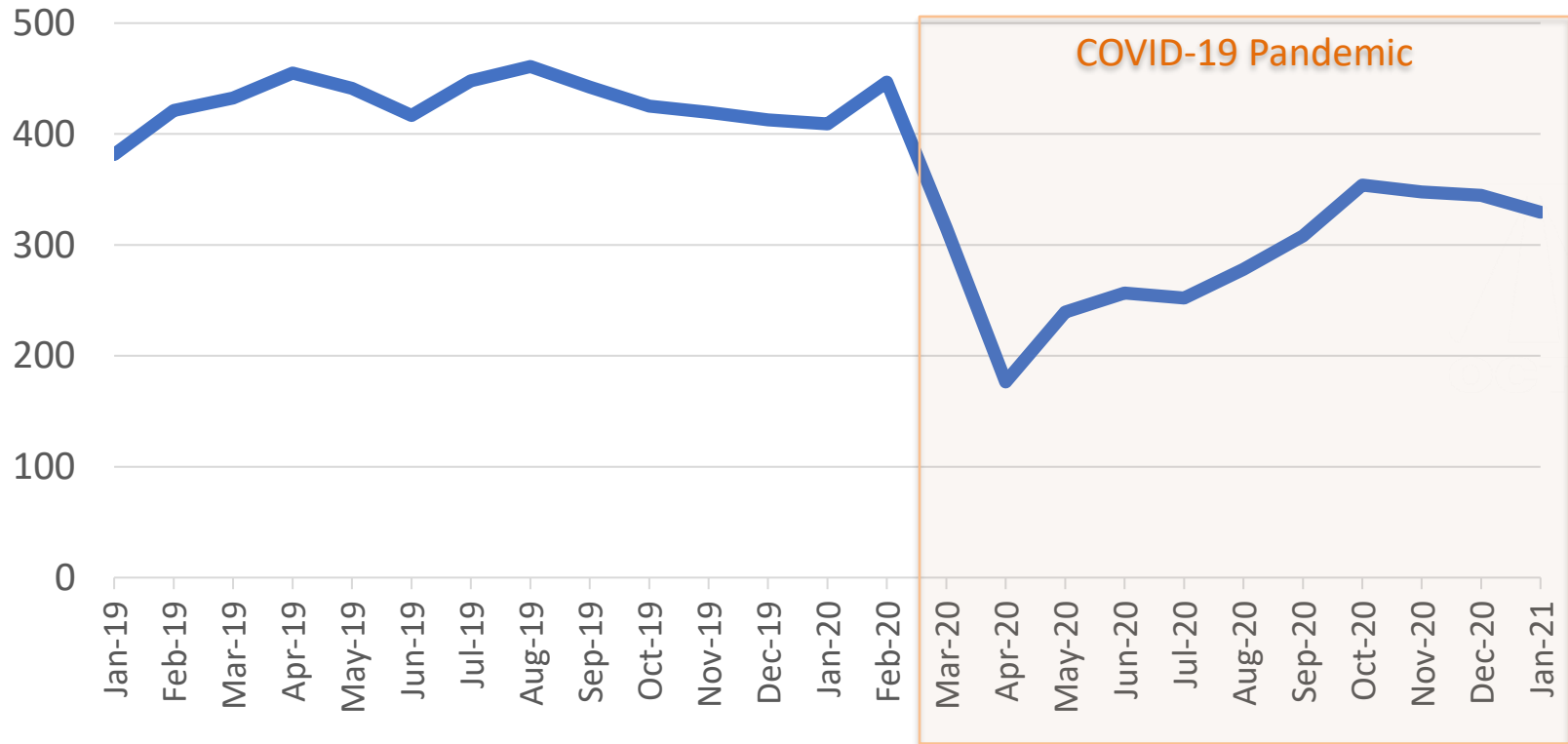
# **OC ACCESS Paratransit Service and OC FLEX Microtransit Service Update**



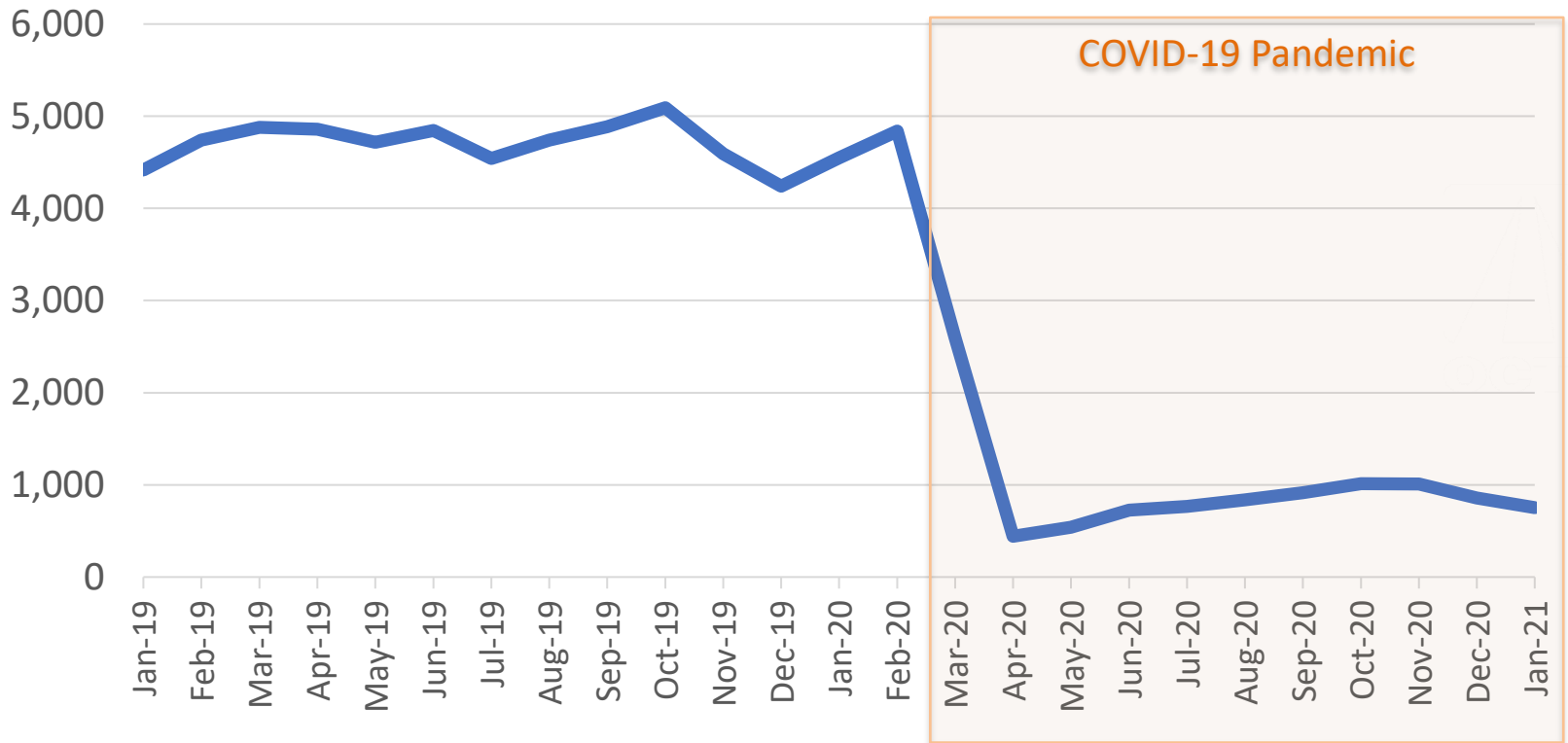
# OC FLEX – AVG WEEKDAY RIDERSHIP



# SAME DAY TAXI – AVG WEEKDAY RIDERSHIP



# OC ACCESS – AVG WEEKDAY RIDERSHIP



- Fare Evasion
  - January 2021 Implementation
  - First warnings letters to be sent in February 2021
- Do Not Leave Alone
  - Tiered Approach
  - Dual Communication
  - Resource availability



# COVID-19 SAFETY MITIGATIONS

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- Active
  - Limited or no-shared rides
  - Hand sanitizer
  - Disinfecting/sanitizing of vehicles
  - Face covering reminders by staff
  - Contact tracing and notifications
- Evaluating
  - Driver barriers
  - Safety messages
  - Screening measures